

— Adams County —

**COMMUNITY SAFETY  
& WELL-BEING**

2021

**QUARTER 2 REPORT**



**ADAMS COUNTY**  
COLORADO

# Who We Are

Community Safety & Well-Being takes a holistic approach, aligning resources and strategy under a community-based community-first philosophy to better resident experience and quality of life.



Utilizing Data and Technology

Promoting Social Equity

Forward Thinking

Strategic Partnering

Serving Responsibly

Criminal Justice  
Coordinating  
Council

Code  
Compliance

Neighborhood  
Outreach

Community  
Corrections

Safety and  
Well-Being  
Evaluation

Animal  
Management

Poverty and  
Homelessness  
Reduction

Mitigation  
Response and  
Recovery

Emergency  
Planning and  
Protection

# Elevate People

## VACCINE HESITANCY

### Among People Experiencing Homelessness

Community Safety & Well-Being (CSWB) was awarded a \$3,000 grant from Covid-Check Colorado to help reduce vaccine hesitancy among people experiencing homelessness in Adams County. 59 residents experiencing homelessness were vaccinated against COVID-19 through an incentive program funded by Covid-Check Colorado. This program dispersed \$25 King Soopers gift cards to help incentivize residents to get vaccinated. The remaining gift cards were distributed on June 28 at a vaccination clinic and resource fair hosted by Almost Home.

**\$3K**

**GRANT AWARDED FROM COVID-CHECK COLORADO TO HELP REDUCE VACCINE HESITANCY**

**59**

**COVID-19 VACCINATIONS GIVEN TO RESIDENTS EXPERIENCING HOMELESSNESS**

**\$25**

**KING SOOPERS GIFT CARDS HELPED INCENTIVIZE THESE RESIDENTS TO GET VACCINATED**

**570**

**SEVERE WEATHER ACTIVATION PLAN (SWAP) NIGHTS OF HOMELESSNESS PREVENTED**

**11**

**NUMBER OF NEW ADAMS COUNTY DAY WORKS PARTICIPANTS**



## MAKING AN IMPACT

“This quarter, we were also able to provide housing for a woman experiencing homelessness with severe behavioral health concerns in the City of Northglenn. Through a collaboration between four organizations, we were able to help her move into an affordable apartment. Northglenn’s Community Resource Navigator identified the client and helped her apply for a Section 8 voucher through the Community Reach Center. Adams County CSWB staff supported the client and connected her to other organizations, including the First Unitarian Society of Denver that paid her rental deposit. We are thrilled to see one of our most high-needs clients thriving in her living space.” - Lindsey Earl, CSWB Coordinator

# Elevate People



- Phones collected through the drive will be retrofitted to assist our clients with improved connection to services and resources.
- CSWB is partnering with the City of Thornton for the smartphone drive.
- Services provided via the smart bench include phone charging and WiFi access.
- Smart benches will utilize solar energy.

## SMART BENCH PILOT AND SMARTPHONE DRIVE

Mobile communication and Internet are critical services many of our residents experiencing homelessness do not have access to. Only 26% of CSWB clients can respond via text. To bridge the digital divide between people experiencing homelessness and online service provisions, CSWB plans to implement a smart bench pilot and a smartphone drive. The smart bench, coupled with the smartphone drive, will help resolve communication breakdown between outreach staff and residents experiencing homelessness. CSWB is currently working with Parks, Open Space & Cultural Arts to find the most appropriate location to place the county's first smart bench.

**26%**

**CSWB HOMELESS CLIENTS THAT CAN RESPOND VIA TEXT MESSAGE**

## DRIVE-THRU RESOURCE FAIRS

In partnership with Anythink Libraries, Adams County Human Services, Food for Thought, Food for Hope, Early Childhood Partnership of Adams County (ECPAC), and Kids in Need of Dentistry, CSWB helped to distribute approximately 344 food packs and 89 resource packs.

**344**

**FOOD PACKS  
DISTRIBUTED**

**89**

**RESOURCE PACKS  
DISTRIBUTED**



# Improve Systems

## OFFICE OF EMERGENCY MANAGEMENT (OEM)

OEM recently completed a \$40,000 purchase to procure and outfit a Mass Care Response Trailer for Adams County. This trailer is the second Mass Care Response Trailer and is outfitted with equipment designed to ensure the county has the capabilities to shelter and feed affected citizens during a disaster.

Throughout the months of April and May, OEM supported the operation of several community vaccination clinics around the county. These clinics were held in local neighborhoods including the Mile High Flea Market, Guardian Angels School, and Skyview Campus. The clinics were designed to ensure the equitable distribution of the COVID-19 vaccine and resulted in the distribution of 5,000 – 6,000 vaccines to underserved citizens.



**\$40K**

**TO PROCURE AND OUTFIT A  
MASS CARE RESPONSE TRAILER**



**5K-6K**

**COVID-19 VACCINES TO  
UNDERSERVED CITIZENS**

## COMMUNITY CORRECTIONS

Community Corrections (ComCor) processes referrals from the Department of Corrections (DOC) and the 17th Judicial Court system.

The Structured Decision Making Tool (SDMT) is meant to provide a reached-based guidance on whether a client is accepted into the ComCor program. By weighing what research proves to be risk factor for recidivism and a professionals direction, the tool attempts to provide more comprehensive guidance on the process.

**245**

**REFERRALS PROCESSED**

**73%**

**CONGRUENCY WITH STRUCTURED  
DECISION-MAKING TOOL**



# Strengthen Neighborhoods

## ANIMAL MANAGEMENT OFFICE

### Key Performance Indicators

906

CALLS FOR SERVICE

22

MINUTES TO COMPLETE CALL FOR SERVICE

## CODE COMPLIANCE

### Key Performance Indicators

538

NEW CASES

6

AVERAGE DAYS TO RESPOND

24

AVERAGE DAYS TO CLOSE

## GRAFFITI REMOVAL

### Key Performance Indicators

543

NEW CASES

3

AVERAGE DAYS TO RESPOND

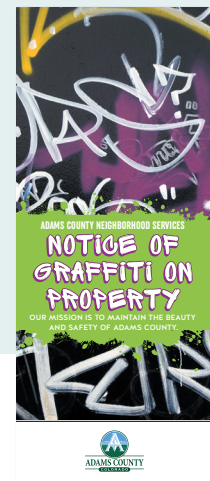
96.5

PERCENT OFFICER-GENERATED



## SEASONAL GRAFFITI PROGRAM

Beginning this quarter, a seasonal graffiti technician was brought on to support the CSWB team. Neighborhood Services Code Compliance has one full-time graffiti removal technician to support the entirety of the county. With the influx of graffiti during the warmer months, the new seasonal technician will ensure we provide the best experience to our citizens.



# Strengthen Neighborhoods

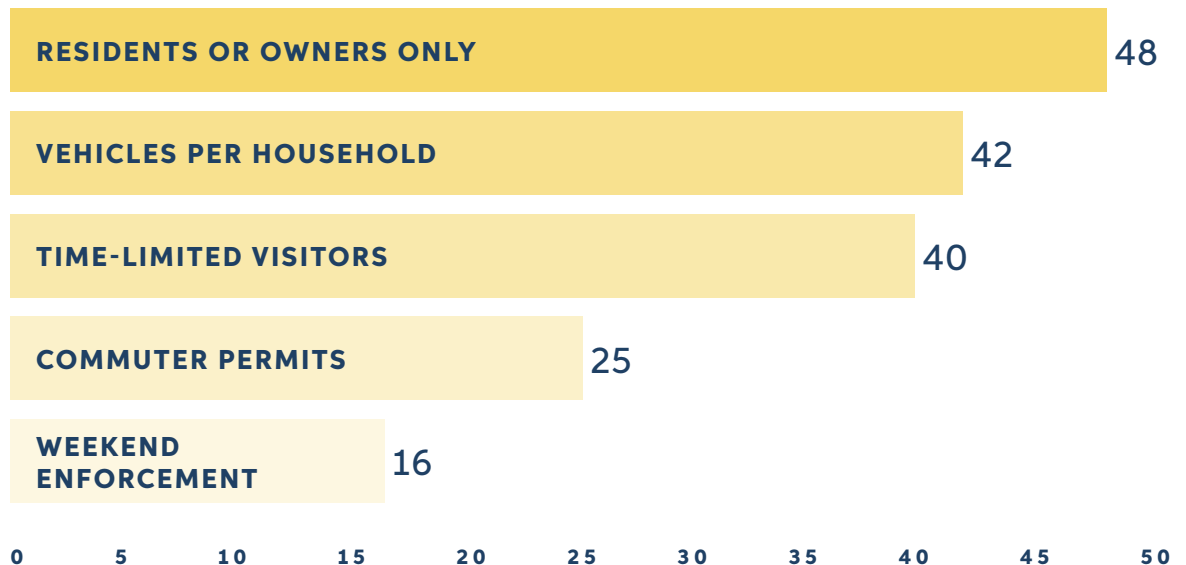


## PARKING SURVEY DATA

Results of our resident parking survey are being analyzed to offer the best parking program to those needing access relief in the Regis University area. This survey data will help determine the boundaries of the parking permit district and specific restrictions for when the program goes live later this year. CSWB is currently working to identify a vendor to manage the customer portal, permit management, and enforcement. We hope to have the best possible system in place very soon. The new parking ordinance (No. 16) was presented to the Adams County Board of Commissioners on June 29.

### Parking Programs Berkeley Residents Want

Berkeley residents were given a survey, April 2021-June 2021, asking what programs they may be interested in. Responders were able to select any of the five options: Restricting street parking for residents/owners only, limiting the number of vehicles each household can park on the street, time-limited parking for visitors, offering permits for commuters (students and business employees), and offering weekend enforcement. Data from Adams County parking survey information collected from 125 respondents.



## TOOL SHED

On June 11, Code Compliance was invited to show off the Tool Shed at Regis University for their summer event. Berkeley residents were able to hear about the program and take a tour.



# Strengthen Neighborhoods

## TEAM HIGHLIGHT



### Animal Management Office

Adams County's Animal Management Office is authorized by Colorado Revised Statute, 30-15-101, et seq., to adopt a resolution establishing reasonable regulations and restrictions concerning the control, licensing, and impoundment of dogs and other animals. Additionally, Adams County is authorized to adopt an ordinance for the control of unleashed or unclaimed animals. Adams County adopted Ordinance No. 6, which establishes regulations and procedures for the control and licensing of dogs and other animals in unincorporated Adams County. The goal of Animal Management is to serve and protect the pets and the people of Adams County through enforcement of state statutes and County Ordinance No. 6, as they pertain to the care and welfare of domestic animals. Adams County Animal Management Officers respond to and handle a variety of animal control calls including, but not limited to, animal bites, animal attacks, stray animals, neglect or abuse, barking complaints, and vicious and/or dangerous dogs. The team, led by supervisor Annette Lerch and Animal Management Officers Marty Medrano, Cody Hinrichs, and Kat Gusseva, cover the vast county landscape to educate and engage residents in the practices of responsible pet ownership. They collaborate closely with the Riverdale Animal Shelter and provide resources to residents as available.



### FUN FACTS

**ANNETTE** | Enjoys baking but doesn't like sweets.

**MARTY** | Likes to eat fish but doesn't like to fish.

**CODY** | Loves to walk with his dog but doesn't like to walk in a mall.

**JEKATERINA (KAT)** | Likes fermented foods like kimchi and kombucha and appreciates spiders — especially tarantulas.

## EMPLOYEE HIGHLIGHTS



**CODY HINRICHS**

Employee of the Season



**BROOKE PETTRY**

Employee of the Season



**DEAN BERENBAUM**

Employee of the Season & Employee of All Seasons





# CSWB Contacts

## CSWB Department

720.523.6800

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### Community Corrections

Courtney Jurischk, *Administrator*

720.523.6944

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### Neighborhood Services

Beth Torgersen, *Manager*

720.523.6606

Graffiti Hotline

720.523.6565

Neighborhood Mediation Services

720.523.6606

Code Compliance

720.523.6606

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Tool Shed

720.523.6992

### Office of Emergency Management

Ron Sigman, *Emergency Manager*

720.523.2997

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### Poverty Reduction and Neighborhood Outreach

Paolo Diaz, *Manager*

720.523.6815

Homelessness Outreach

720.688.1607

