
Adams County

**COMMUNITY SAFETY
& WELL-BEING**

2023

QUARTER 3 REPORT



Data reflective of July 1, 2023 - September 30, 2023

Elevate People

LIVED EXPERIENCE COMMITTEE

On September 15th, Community Safety & Well-Being's (CSWB) Community Justice Navigator, Jessica Kalkmann, assembled our second Lived Experience Committee meeting designed to elevate the voices of people who have experienced homelessness in Adams and/or Jefferson County. Ten participants attended and



enjoyed burritos while solidifying the group's purpose and sharing their feedback about cold weather sheltering and other community needs including vehicle repair and crisis lifelines. We intend to use this feedback to help shape our countywide programs and services. To increase the accessibility of the committee, all participants receive \$40 in gift cards and are provided transportation and childcare if needed



Lived experience is based on someone's perspective, personal identities, and history, beyond their professional or educational experience.

Elevate People

NEIGHBORHOOD SERVICES



Animal Management began the purchasing of grooming kits for CSWB’s low-cost vet and grooming program. This program aims to address the issue of pet surrender caused by lack of access to veterinary care and grooming, particularly for those facing mobility or economic challenges. The project aims to keep pets with their owners by providing low-cost veterinary and grooming services. This will also reduce the number of surrenders at the shelter.



CSWB continues to grow with new staff in order to effectively and efficiently serve Adams County residents.

Improve Systems

PROJECT GROW AT ACCESS HOUSING

Project Grow is a program designed to address food insecurity by planting community gardens at local partnership locations within Adams County. On August 19th, Corbin Hamilton and Rachel Jakubowski from CSWB teamed up with Lary Speakman, Senior Instructor for the Electrical Engineering department at the University of Colorado-Denver to install the newest community garden for Project Grow at Access Housing. Professor Speakman constructed a plan to utilize rainwater collection to water this vegetable garden. This will allow the residents at Access Housing to have healthy vegetables to add to their meals, and to help them build their gardening skills with this fall harvest.



Improve Systems

JUNTOS COLORADO



This quarter, Juntos Colorado hosted its Q3 event featuring McKinsey & Co.'s Connected Leaders Academy. Connected Leaders Academy is a training program to assist organizations make demonstrable progress on inclusion & equity and improve talent pipelines. This event is congruent with Juntos Colorado's mission to support members with professional development to better serve our communities.. Several municipalities joined this event including Adams County, City & County of Broomfield, Jefferson County, City of Lafayette, Arapahoe County, City of Thornton, City of Brighton, National Civic League, City of Boulder, Town of Hayden and even the city of Phoenix! The event featured a program alumni spotlight that featured CSWB's own Matt Rivera and Joe Camacho. Juntos Colorado is a chapter of the Local Government Hispanic Network (LGHN)

SUMMER PIT COUNT

On July 20, 2023, Heather McClure, CSWB's Homelessness Outreach Coordinator, coordinated Adams County employees to survey unsheltered residents about shelter and housing preferences as well as related barriers. Overall, the team counted 76 unsheltered individuals in unincorporated areas and completed full surveys for 43. We found that 100% of respondents have interest in shelter and affordable housing options. Campers were particularly interested in long-term, non-congregate options like hotel vouchers, tiny home villages, and supportive housing.



Improve Systems



Graffiti removals are now captured using ArcGIS's Survey123 platform. The updated platform will provide more accurate geographic location, allowing department analysts to better track high traffic areas.

COMMUNITY CORRECTIONS

CSWB's Community Corrections team continues to see high levels of referrals. Despite a 7% decrease in referrals since last quarter, Q3 still had the fourth most referrals since the beginning of 2017.



CSWB's Lyft program continues to provide the benefit of free Lyft rides to people experiencing unsheltered homelessness as well as residents fleeing domestic violence. This program provided **221** rides in Q3 to help vulnerable residents get to critical appointments, job interviews, and shelter.

Strengthen Neighborhoods

GRAFFITI INTERGOVERNMENTAL AGREEMENT UPDATES

Clean-ups continued in our two pilot jurisdictions, Brighton and Federal Heights, for regional graffiti clean-up. Two additional exploratory meetings occurred with the City of Westminster and Northglenn and IGA's are in development for both jurisdictions.

PROACTIVE CODE COMPLIANCE PILOT

Began development of a proactive code compliance initiative that will launch in January 2024. This initiative will focus on collaborative efforts in the Federal Corridor to educate commercial/industrial owners and bring the area into compliance through proactive efforts. One dedicated staff member will focus on the corridor.

IN THE COMMUNITY

Neighborhood Services attended seven community outreach events engaging with residents across Adams County to engage and create a sense of community through the vision of Adams County Connect. Adams County Connect is a program developed to organize Adams County residents, neighborhoods, and communities through collaboration and engagement.

7

community events
attended



Data reflective of July 1, 2023 - September 30, 2023

Strengthen Neighborhoods

ANIMAL MANAGEMENT

791

CALLS FOR SERVICE

▼ **-25%**

when compared
to Q3 of 2022

25:31

MINUTES TO COMPLETE
CALLS FOR SERVICE

▲ **6
MINS.**

when compared
to Q3 of 2022

CODE COMPLIANCE

596

NEW CASES

▲ **23%**

when compared
to Q3 of 2022

6

AVERAGE DAYS TO
RESPOND

▼ **-2
DAYS**

when compared
to Q3 of 2022

99%

% OF VOLUNTARY
COMPLIANCE YTD

▲ **18%**

when compared
to Q3 of 2022

GRAFFITI REMOVAL

1,026

NEW CASES

▲ **42%**

when compared
to Q3 of 2022

0.4%

% OF CITIZEN
COMPLAINTS

▲ **100%**

when compared
to Q3 of 2022

NEIGHBORHOOD TOOL SHED

99

REQUESTS FOR TOOLS

▲ **235%**

when compared
to Q3 of 2022

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Data Transparency

QUARTERLY & YEAR -TO-YEAR COMPARISONS

KPI	Q3 ('23)	Q2 ('23)	% Change	YTD	Prior YTD	% Change
Voluntary Compliance (Code Compliance)	99%	86%	13*	87%	82%	5*
Average Response in Days (Code Compliance)	6	8	-25%	6	8	-25%
Graffiti Removed	1,026	935	10%	2,218	1,872	18%
Average Response in Minutes (Animal Management)	25:31	23:50	1:41**	24:01	21:21	2:40**
Nights of unsheltered homelessness averted	0	603	-100%	7,470	5,340	40%
ComCor Referrals	554	598	-7%	1,787	1,604	11.4%

NOTE: Accela Platform for administrating code compliance cases.

Chameleon for measuring animal management.

SWAPP for the digital intake form for the SWAP program.

Community Correction database.

Voluntary Compliance includes code compliance cases that were observed to be in violation and received a letter.

*Voluntary Compliance percentage (%) change is show in percentage points

**Average response time in minutes for Animal Management percentage (%) change is shown in minutes and seconds mm:ss.

Employee Recognition

PUBLIC MANAGEMENT MAGAZINE

Joe Camacho, CSWB's Race Equity Coordinator, was highlighted in the September issue of Public Management magazine.

In the feature, Hispanic Voices in Local Government: Building Inclusion into a Changing Workplace, Joe discussed Adams County's external efforts to implement programming designed to address racial and ethnical disparities and the benefits of organizations like LGHN.



“Those of us in local government want support, community, and a sense of belonging. When we have organizations like LGHN, they give us a space to connect with others like us who face similar struggles, and we learn to navigate difficult situations and unconformable conversations.”

- Joe Camacho, Race Equity Coordinator

Lindsay Lewis

Animal Management Officer Lindsay Lewis was elevated to Animal Management Officer II and completed the training to become a Field Training Officer.

Rudy Martinez

Code Compliance Officer Rudy Martinez completed the necessary requirements to become a Field Training Officer.

John Davis

Animal Management Officer John Davis was elevated to Animal Management Officer II and completed the training to become a Field Training Officer.

Employee Recognition

2023 INTERNATIONAL CITY/COUNTY MANAGEMENT ASSOCIATION (ICMA) AUSTIN



On September 30th, CSWB's Paolo Diaz and Max Cercone presented at ICMA's 2023 annual conference alongside MDHI executive director, Dr.

Jamie Rife. The three outlined best practices for collaborating regionally to develop strategies and programming to reduce homelessness. The team also outlined how the Regional Alignment on Homelessness began in Adams County as well as how data insights have driven new programming throughout the region.

Best practices included:



- Understanding the important of regional alignment and how to leverage continuums of care
- Utilizing simple technology and applying it to data and analytics work
- Avoiding the pitfalls of local government

Employee Recognition

ROBERT WOOD JOHNSON FOUNDATION SITE VISIT

The Adams County community was selected as a finalist for the Robert Wood Johnson Foundation (RWJF) Culture of Health Prize which recognizes diverse, cross-sector partnerships that center people who are most impacted by regional health inequities and the opportunities they see to improve health and wellbeing. On July 12th, Community Safety and Well-Being convened twenty community partners and six core leaders for facilitated discussions during the site visit from the Robert Wood Johnson Foundation for the final round of the Culture of Health Prize. While Adams County wasn't selected as a winner of the \$250,000 prize, due to the infancy of some of these projects and partnerships, the site visit was considered a big success.



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Employee Recognition

CSWB IN THE NEWS

CSWB's Lindsey Earl, CSWB Administrator, was interviewed by CBS Colorado to discuss Adams County's efforts to provide solutions for our population experiencing homelessness. In the interview Lindsey outlined the county's strategy for utilizing \$29 million in American Rescue Fund dollars to address housing and homelessness.



"I think we're getting very close to the launching phase for a lot of these projects. We'll be able to actually acquire properties, build communities and additional beds for people experiencing homelessness."

-Lindsey Earl, CSWB Administrator

Some areas in which the county will allocate federal dollars towards addressing the homelessness crisis:

- *A Farmworker Housing Partnership with CRHD*
- *Land acquisition to ACCESS Housing for tiny home village*
- *Domestic Violence Initiatives*
- *Mobile Mental Health*