

EMPLOYEE HEALTH & WELLNESS CENTERS

TRANSITION TO MARATHON HEALTH

Live Webinars

February 22nd, March 2nd, March 6th and March 14th

2023



BACKGROUND OF CHANGE

- Every seven years we must go through the Request for Proposal (RFP) process. This is to ensure services provided meet the needs of employees for the best value.
- The committee tasked with performing the RFP chose Marathon Health to be the new operator of both Employee Health and Wellness Centers.



IMPORTANT DATES

DATE	EVENT
March 9th	Last day labs can be drawn before 2-week closure.
March 22 nd	Last day Premise Health will operate centers before 2-week closure.
March 23 rd – April 4 th	Centers closed for two weeks. No <u>medical</u> services will be available. Mental health services through MINES and Associates will continue but only virtual appointments will be available during the 2-week closure.
March 29 th	Marathon Health portal opens and employees can begin to register an account and make appointments online.
April 5 th	Centers re-open under operation of Marathon Health.



PROVIDER CHANGES

Medical

- All Premise Health staff at the centers will change (as required by Premise Health).
- We will share information about the new providers when it becomes available.

Mental Health Services

- The therapist providing mental health services out of the clinic will not change and you can continue seeing them.



PRESCRIPTION CHANGES

Outside Prescriptions

- Employees will no longer be able to bring in a prescription from an outside provider to be filled at the centers.
- We had recently discovered this practice was happening and should have never been allowed as the centers are not pharmacies (there are strict regulations on when a clinic can dispense a prescription).
- The providers at Marathon Health will only write and/or dispense prescriptions when they are treating you for that condition.



PRESCRIPTION CHANGES

Refills

- If you were previously being treated for a condition and receiving prescriptions from Premise Health, you will need to first meet with a Marathon Health provider (known as “establishing care”) before they can refill your prescription.
- This is because Marathon Health is *not assuming operations* from Premise Health (the way Premise Health had previously assumed operations from CareHere).



PRESCRIPTION CHANGES

Running Out of Medications

- If you are not able to get prescriptions refilled before the 2-week closure and will run out of medications before you can get an appointment with Marathon Health, you will need to see your own doctor to have them write a prescription.
- You will then have to pay (based on your medical plan) to have the prescription filled at an outside pharmacy.
- In addition, prescriptions can not be written during the 2-week closure.



MEDICAL RECORDS

Some, but not all, of your medical records from CareHere/Premise Health will be transferred to Marathon Health.

However, this can take weeks once Marathon Health assumes operations on April 5th. This is due to the records closure process that Premise Health must first complete.



MEDICAL RECORDS

We strongly recommend that you now request copies of your complete medical records from CareHere/Premise Health and have them sent to your home.

You can make the request by going to the link provided on:

- myAdams
- AdCoGov.org (<https://adcogov.org/marathon-health>)

The request can be made with a form or online.



APPOINTMENTS WITH MARATHON HEALTH

Starting March 29th, you will be able to register an account with Marathon Health.

Through this online portal you can make/cancel appointments, view lab results, etc.

Visit: my.marathon-health.com



NEW HOURS OF OPERATION

Hours will be extended at both clinics effective April 5th:

Government Center:

DAY	HOURS – AM	LUNCH	HOURS - PM
Monday	9am – 12pm	12pm – 1pm	1pm – 6pm
Tuesday	7am – 12pm	12pm – 1pm	1pm – 4pm
Wednesday	9am – 12pm	12pm – 1pm	1pm – 6pm
Thursday	7am – 12pm	12pm – 1pm	1pm – 4pm
Friday	8am – 12pm	12pm – 1pm	1pm – 5pm



NEW HOURS OF OPERATION

Hours will be extended at both clinics effective April 5th:

Human Services Center:

DAY	HOURS – AM	LUNCH	HOURS - PM
Monday	7am – 12pm	12pm – 1pm	1pm – 4pm
Tuesday	9am – 12pm	12pm – 1pm	1pm – 6pm
Wednesday	7am – 12pm	12pm – 1pm	1pm – 4pm
Thursday	9am – 12pm	12pm – 1pm	1pm – 6pm
Friday	7am – 12pm	12pm – 1pm	1pm – 4pm



***THANK
YOU!***

Questions?

